



Community Relations | Tom Vance
269-323-5167 | Fax: 269-323-5001 | e-mail: tvance@portageps.org

8111 South Westnedge, Portage, Michigan 49002
Web Site: www.portageps.org

2008 Parent Communications & Customer Service Survey

Each year we conduct a random parent survey on school district communications and customer service. In addition to publishing the results online and in the *Portage Gazette*, we use this information to improve our delivery of information and the quality of our customer service. We appreciate your assistance with this survey.

1. Do you feel that you receive sufficient information from the school district?

Often Sometimes Rarely

2. Do you believe that you have the information you need to contact someone when you have a question?

Yes No

3. Is the response you receive timely and helpful?

Often Sometimes Rarely

4. The two most important sources of school information you rely on.

Your School Newsletter District/School website *Portage Gazette* Other (_____)

5. Do you feel you have received sufficient information about the Bond Construction Projects (new schools) that were approved by voters this past November?

Often Sometimes Rarely

6. How can we better serve you? (continue on other side if necessary):

Thank you for your time.

[SPACE FOR RETURN INSTRUCTIONS, DIFFERENT FOR ELEM VS. SECONDARY]